

Reporting Resources Handler (igrResource)

The following **handler must be declared** in order to retrieve exported files from the server. If not, a 404 error is displayed when exporting reports. Applies for `<system.webServer>` (IIS) and `<system.web>` (dev web server):

```
<system.webServer>
<handlers>

<add name="ReportProcessorResourcesHandler" path="*.igrResource" verb="*"
type="Infragistics.Reports.Server.ResourcesHandler,
InfragisticsWPF4.Reports.Server.v12.2"/>

</handlers>
</system.webServer>
```

This handler manages all reporting exported resources by identifying the “igrResource” extension in the URL and forwards the request to the Reporting ResourcesHandler.

MVC Environment

Keep in mind that if the Web project is an MVC 3.0 project which parses URLs to map to their corresponding controller/view. MVC frameworks must ignore URL related to access igrResources, therefore the following instruction has been added to the *RegisterRoutes* method in the Global.asax.cs:

```
routes.IgnoreRoute("{*igrResource}", new { igrResource = @".*\.igrResource$" });
```

IIS 6.0 Environment

By default, Internet Information Services (IIS) passes requests for only certain file types to ASP.NET to service. In some servers (e.g. IIS 6.0) the **igrResource extension must be mapped to ASP.NET manually through IIS Manager**. Please refer to [How to: Configure an HTTP Handler Extension in IIS](#) to follow the steps.