

## Reporting Resources Handler (igrResource)

The following **handler must be declared** in order to retrieve exported files from the server. If not, a 404 error is displayed when exporting reports. Applies for `<system.webServer>` (IIS) and `<system.web>` (dev web server):

```
<system.webServer>
<handlers>

<add name="ReportProcessorResourcesHandler" path="*.igrResource" verb="*"
type="Infragistics.Reports.Server.ResourcesHandler,
InfragisticsWPF4.Reports.Server.v12.2"/>

</handlers>
</system.webServer>
```

This handler manages all reporting exported resources by identifying the “igrResource” extension in the URL and forwards the request to the Reporting ResourcesHandler.

### MVC Environment

**Keep in mind** that if the Web project is an MVC 3.0 project which parses URLs to map to their corresponding controller/view. MVC frameworks must ignore URL related to access igrResources, therefore the following instruction has been added to the *RegisterRoutes* method in the Global.asax.cs:

```
routes.IgnoreRoute("{*igrResource}", new { igrResource = @".*\.igrResource$" });
```

### IIS 6.0 Environment

By default, Internet Information Services (IIS) passes requests for only certain file types to ASP.NET to service. In some servers (e.g. IIS 6.0) the **igrResource extension must be mapped to ASP.NET manually through IIS Manager**. Please refer to [How to: Configure an HTTP Handler Extension in IIS](#) to follow the steps.